



REHAU COMMERCIAL SUPPORT

DEDICATED SUPPORT SERVICES FOR ARCHITECTS AND SPECIFIERS



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AHEAD OF THE FIELD TO HELP YOU MAKE THE RIGHT DECISION



REHAU is the premium worldwide brand for polymer-based innovations and systems in the areas of Construction, Automotive and Industry.

Founded in Germany in 1948 the company has grown into a global supplier operating in 170 locations throughout the world and employing more than 17,000 people.

As a world leader in polymer solutions, REHAU manufactures uPVC profile for windows and doors that sets new standards for premium performance and distinctive design

Our extensive range meets the requirements of renovation and new construction applications in commercial and residential buildings. With decades of expertise in product research and development, you can always trust REHAU for the most innovative, well engineered designs.

REHAU is innovative and original thinking and enjoys a worldwide reputation for excellent product quality, customer service and support.

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REHAU PRODUCTS & THE ENVIRONMENT

We bring innovative ideas from around the world to illustrate how commercial applications can comply with the latest building regulations and sustainability codes while, at the same time, minimising costs.

Best known in Europe for the manufacture of windows and door systems, REHAU offers a wide range of products. These include renewable energy solutions such as ground source energy, underfloor heating and cooling systems, district heating, plumbing and data cable management systems.

REHAU's comprehensive range is ideal for fast, efficient and cost-effective installation in all types of buildings, including those with Green Building certification requirements.





For REHAU, sustainability and environmentally conscious behavior have been a matter of course since the beginning. It is deeply engrained into our principles that we assume responsibility for developing and propagating environmentally-friendly products and processes.

Every effort is made to continually re-asses how their impact on the environment can be minimised:

- Research & Development
- Responsible purchasing
- Resource-friendly production
- Energy-efficient application
- Responsible Recycling / Disposal

These principles are universal and apply to all our business divisions.

Our company operates an environmental management system, complying to ISO14001, across all locations and they are certified accordingly.

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REHAU SPECIFICATION SUPPORT SERVICES

REHAU recognises the value in offering a complete and comprehensive support package to specifiers at every stage of any project.

We have a dedicated team of Commercial Managers offering local support at each part of the construction process. We will help you to make the right choice of products for your specific application or project whether it be refurbishment or new build. Your dedicated Commercial Manager will be on hand and can offer any of the following services if required:

- Technical Support including CAD Details / Calculations
- Planning Support
- Site Surveys / Service
- Field Support
- CPD Seminars
- Project Specific Specification Provision

CAD Details / Calculations

Our in-house Technical Department at our South African Head Office facility in Johannesburg provides a bespoke service to assist with all aspects of planning through to installation of products.

Site Surveys / Services / Field Support

The role of our Commercial Managers includes being on hand to assist with site surveys and field support



CPD Seminars

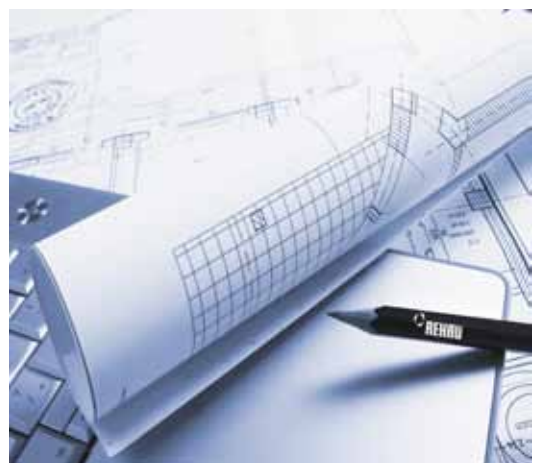
Our windows CPD covers all aspects of fenestration design, an overview of window styles, material properties, the impact and range of relevant Standards and Building regulations and environmental considerations.

We also offer a range of approved CPD seminars covering different products groups including Introduction to Renewables, Ground Air Heat Exchanger and Underfloor Heating.



TAD Technical Support

Our in-house Technical Department are on hand at every stage of your project to offer support and advice on the REHAU products specified. Modifications to drawings etc can be made if required.



REHAU Commercial Managers

You will find below contact details of the REHAU team of Commercial Managers. Please do not hesitate in contacting us for assistance in any type of support you require.

Tony O'Neill - Johannesburg

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Adrian Baker - Durban

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Peter Graddon - Johannesburg

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Uwe Pey - Cape Town

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REHAU SALES OFFICES IN SOUTH AFRICA

Johannesburg: REHAU Polymer (Pty) Ltd, PO Box 924, Edenvale, 1610, 60 Civin Drive, Bedfordview, Tel: 011 201 1300, Fax: 011 201 1350. **Cape town:** REHAU Polymer (Pty) Ltd, Unit 1 Everite II, cnr Taurus and Teljoy Street, Brackenfell, Tel: 021 982 1254, Fax: 021 982 8596 **Durban:** REHAU Polymer (Pty) Ltd, Unit 1, Burnside, Builders Way, Hillcrest, Tel: 031 765 7447, Fax: 031 765 5218 **East London:** REHAU Polymer (Pty) Ltd, Site 51, Indwe Road, Ford Jackson, Mdantsane, East London, Tel: 043 763 1471, Fax: 043 763 8803.

Our verbal and written application engineering advice is based upon experience and the best of our knowledge. However it is to be regarded as non-binding information. Working conditions and use under conditions for which the product was not intended and over which we have no influence exclude any claim resulting from our information. We recommend that a suitable check is made as to whether the REHAU product is suitable for the envisaged purpose. Application, use and processing of the products is carried out beyond the scope of our control and are therefore carried out exclusively at your own responsibility. If liability should still apply, then this is restricted, in the case of all damage, to the value of the goods supplied by us and used by you. Our warranty applies to the consistent quality of our products as per our specification and in accordance with our general terms and conditions of delivery and payment. This document is protected by copyright. All rights based on this are reserved. No part of this publication may be translated, reproduced or transmitted in any form or by any similar means, electronic or mechanical, photocopying, recording or otherwise, or stored in a data retrieval system.